



RESIDENT AMENITY PACKAGE

Below is a list and description of the amenities included in this package and included in all Lease Agreements.

1. **AIR FILTER DELIVERY.** Benefit: We will conveniently mail air filters for you to install throughout your rental home. These filters will be date stamped and sent monthly for regular air filters or quarterly for media filters. Let us know if you have a medical need for special allergen filters.
2. **UTILITIES CONCIERGE SETUP.** Benefit: We have a utilities concierge service to reach out to you and assist in having all your utilities connected prior to your moving into your rental home.
3. **NO LEASE RENEWAL FEE.** When renewing your lease, Residents are often charged a lease renewal fee. Tru Asset Management LLC will not charge you that fee while enrolled in the resident amenity program.
4. **TENANT PORTAL.** Benefit: You have 24/7 access to your Tenant Portal to submit maintenance requests, pay rent online using all included payment options including paying online, auto draft and paying at a local storefront, as well as access to electronic documents.
5. **24/7 MAINTENANCE HOTLINE WITH LIVE PHONE SUPPORT.** Benefit: You can reach a live person after hours for emergency maintenance concerns by simply calling our main phone line.
6. **ONE (1) MISSED APPOINTMENT WAIVER.** We know things come up and appointments can be missed, avoid that missed appointment fee for 1 forgiveness. (Once Annually)
7. **ONE (1) ACH/NSF REVERSAL WAIVER.** Tru Asset Management LLC will grant a one-time waiver of a returned ACH or Check payment fee. (Once Annually)
8. **LATE PAY FORGIVENESS:** Good for use once Annually (5 days max forgiveness, Once Annually)

***Resident Amenity Package is REQUIRED with all lease agreements with Tru Asset Management LLC. There is no Opt-Out of this program. Residents Amenity Packages will be billed as a charge on a monthly basis that includes the above listed amenities.

Tenant acknowledges that the Resident Amenity Package fee of \$ 30.00 will be charged on a monthly basis and payment will be in addition to the monthly rent and any additional fees that may apply (i.e. monthly pet rent, utility charge, etc.).

TRU ASSET MANAGEMENT LLC

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www.truassetmanagement.com



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